

HUMAN HEALTH

ENVIRONMENTAL HEALTH

PerkinElmer Product Activation

User Guide

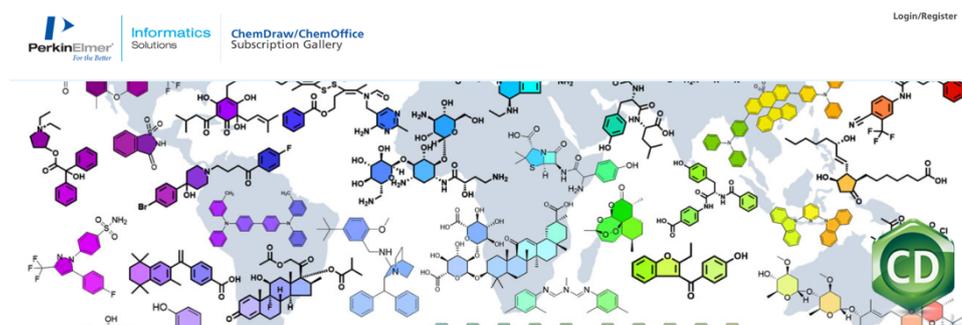
Last Updated: Oct 28, 2022



1 Introduction

This guide explains the steps required for downloading any PerkinElmer product, activating a PerkinElmer product, ways to resolve any problems with activation and the steps required to deactivate a product.

1. Access to the site licence URL (<https://informatics.perkinelmer.com/sitesubscription/>) to register ID.
2. Enter "Kyushu University" in "Search for Institution" box.



ChemDraw/ChemOffice Subscription Gallery

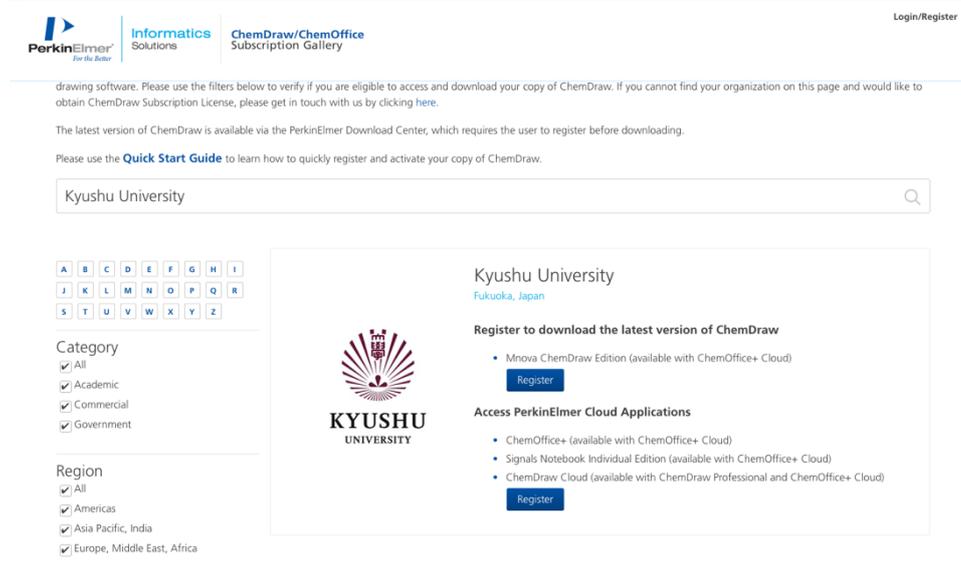
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The latest version of ChemDraw is available via the PerkinElmer Download Center, which requires the user to register before downloading.

Please use the [Quick Start Guide](#) to learn how to quickly register and activate your copy of ChemDraw.

Search for Institution

3. Click "Register" in "Register to download the latest version of ChemDraw".



PerkinElmer For the Better Informatics Solutions ChemDraw/ChemOffice Subscription Gallery Login/Register

drawing software. Please use the filters below to verify if you are eligible to access and download your copy of ChemDraw. If you cannot find your organization on this page and would like to obtain ChemDraw Subscription License, please get in touch with us by clicking [here](#).

The latest version of ChemDraw is available via the PerkinElmer Download Center, which requires the user to register before downloading.

Please use the [Quick Start Guide](#) to learn how to quickly register and activate your copy of ChemDraw.

Kyushu University

A B C D E F G H I
J K L M N O P Q R
S T U V W X Y Z

Category
 All
 Academic
 Commercial
 Government

Region
 All
 Americas
 Asia Pacific, India
 Europe, Middle East, Africa

KYUSHU UNIVERSITY

Kyushu University
Fukuoka, Japan

Register to download the latest version of ChemDraw

- Mnova ChemDraw Edition (available with ChemOffice+ Cloud)

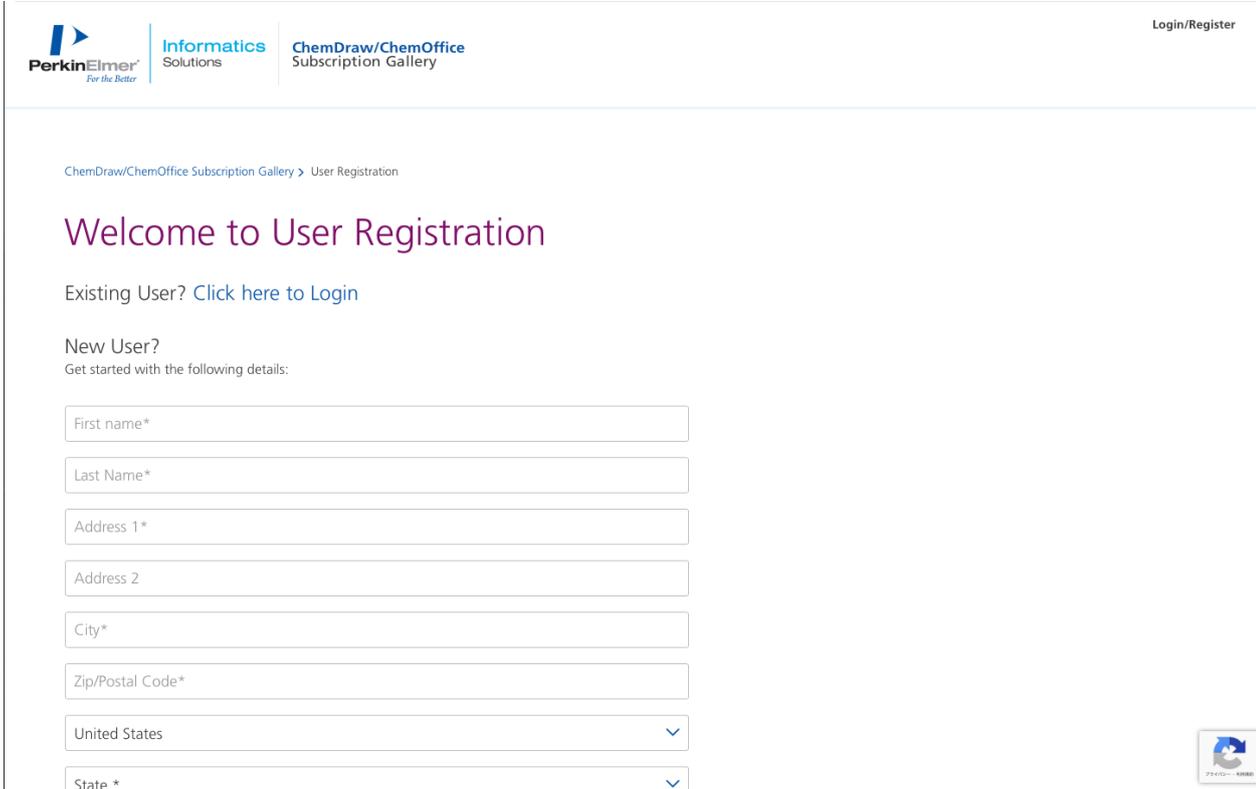
[Register](#)

Access PerkinElmer Cloud Applications

- ChemOffice+ (available with ChemOffice+ Cloud)
- Signals Notebook Individual Edition (available with ChemOffice+ Cloud)
- ChemDraw Cloud (available with ChemDraw Professional and ChemOffice+ Cloud)

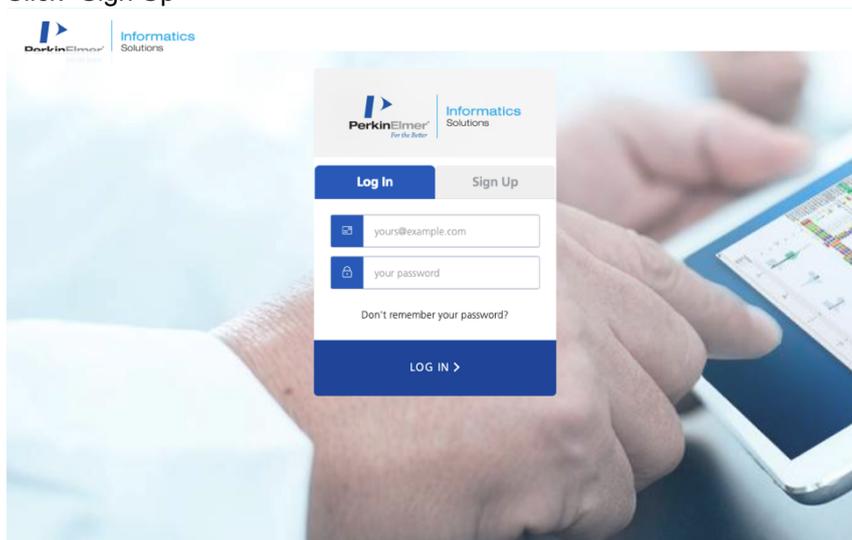
[Register](#)

4. Fill your information to registration then click on "registration" button).
- Address 1 -> your affiliation, e.g., Grad. School of Engineering, Kyushu University
 - E-mail -> please use your university address. E.g., xxxx@m.kyushu-u.ac.jp or xxx@s.kyushu-u.ac.jp

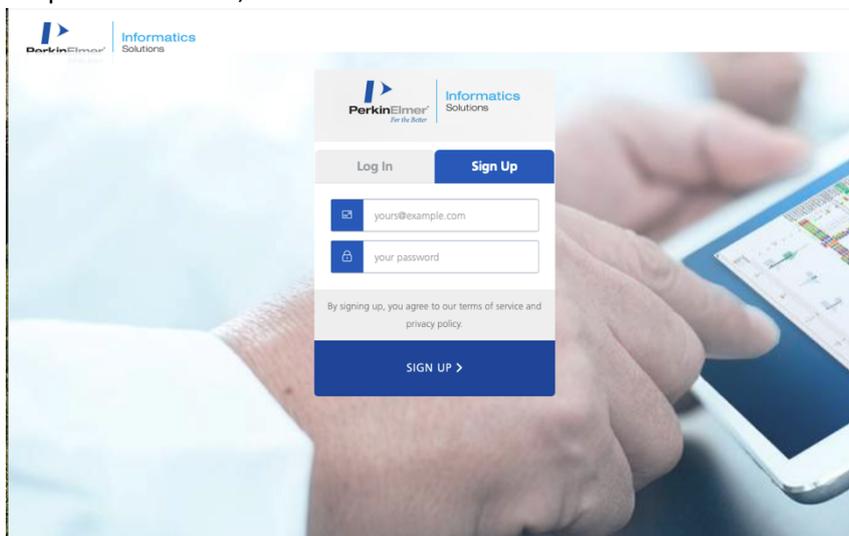


5. Perkin Elmer will send you an e-mail for the registration. Click "アカウント作成" in the mail.

6. Click "Sign Up"



7. Fill your e-mail address and password candidate.
 - E-mail -> please use your university address. E.g., xxxx@m.kyushu-u.ac.jp or xxx@s.kyushu-u.ac.jp
 - Password should be over 8 characters including three of four, lower case, capital, number, and special character, at least.

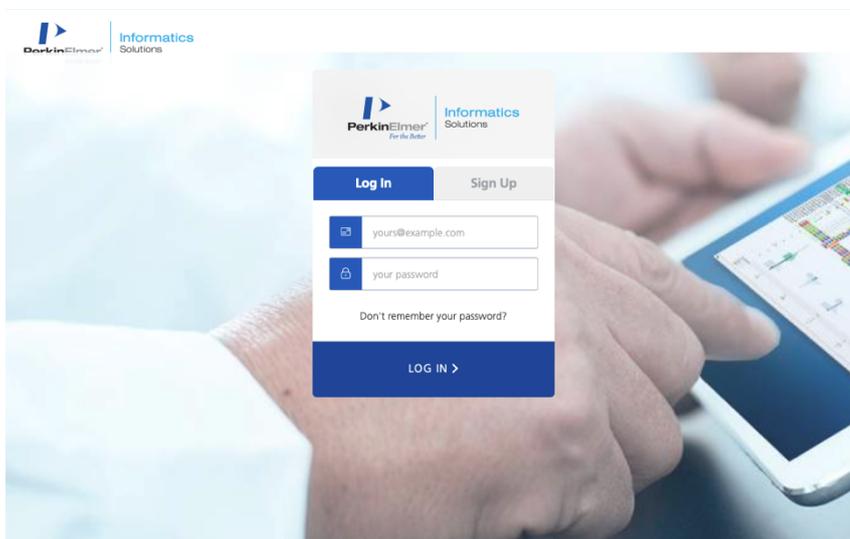


8. Click "SIGN UP" under the boxes. Go to 2-3.

2 Downloading the Product

To download the product:

1. Access to <https://perkinelmerinformatics.flexnetoperations.com/>.
2. Login using your **Login ID** (email address) and your **password** and click "LOG IN"

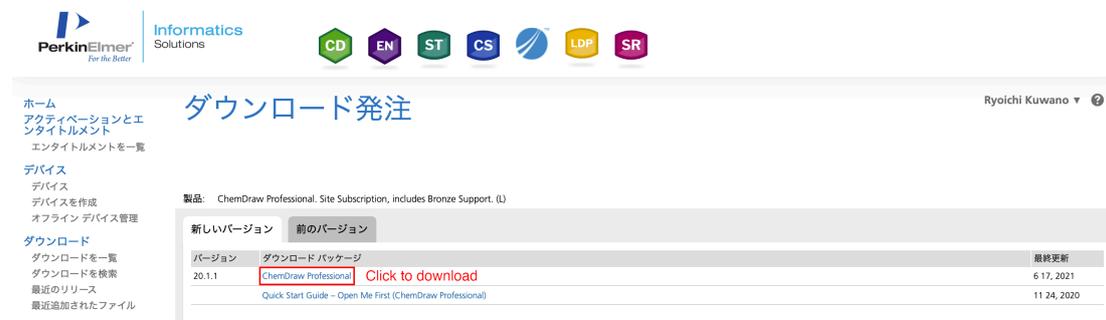


3. Confirm the installer of the latest ChemDraw with the date column. Confirm the activation code for installing the desired version. Go to the download page.



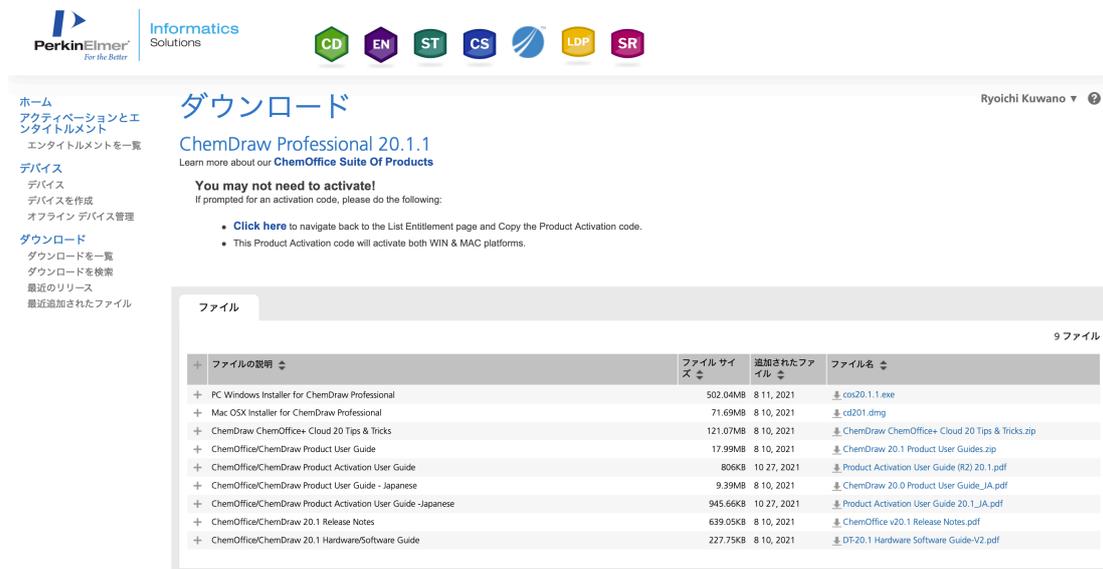
エンタイトルメント ID	製品	Quantity Purchased	開始日	有効期限	メンテナンス	Product Activation	ダウンロード
ORD334865L	ChemDraw Professional. Site Subscription, includes Bronze Support. (L)	1	2020/02/27	2022/03/31			今すぐダウンロード
ORD425675L	ChemDraw Professional. Site Subscription, includes Bronze Support. (L)	1	2021/03/12	2022/03/31			今すぐダウンロード
ORD172005L	ChemDraw Professional. Site Subscription, includes Bronze Support. V17 (L)	1	2018/03/19	2022/03/31			今すぐダウンロード
ORD237965L	ChemDraw Professional. Site Subscription, includes Bronze Support. (L)	1	2018/12/27	2022/03/31			今すぐダウンロード
ORD172005L-OSK 18 Update	ChemDraw Professional. Site Subscription, includes Bronze Support.	1	2018/11/01	2022/03/31			今すぐダウンロード

4. Click on "ChemDraw Professional" to move the download site.



バージョン	ダウンロードパッケージ	最終更新
20.1.1	ChemDraw Professional Click to download	6/17, 2021
	Quick Start Guide - Open Me First (ChemDraw Professional)	11/24, 2020

5. Download the desired installer (Windows or Mac). You can obtain the manuals and related files from this site.



PerkinElmer For the Better | Informatics Solutions

CD EN ST CS LDP SR

ホーム
アクティベーションとエンタイトルメント
エンタイトルメントを一覧
デバイス
デバイス
デバイスを作成
オフライン デバイス管理
ダウンロード
ダウンロードを一覧
ダウンロードを検索
最近のリリース
最近追加されたファイル

ダウンロード

ChemDraw Professional 20.1.1
Learn more about our **ChemOffice Suite Of Products**

You may not need to activate!
If prompted for an activation code, please do the following:

- [Click here](#) to navigate back to the List Entitlement page and Copy the Product Activation code.
- This Product Activation code will activate both WIN & MAC platforms.

ファイル

9 ファイル

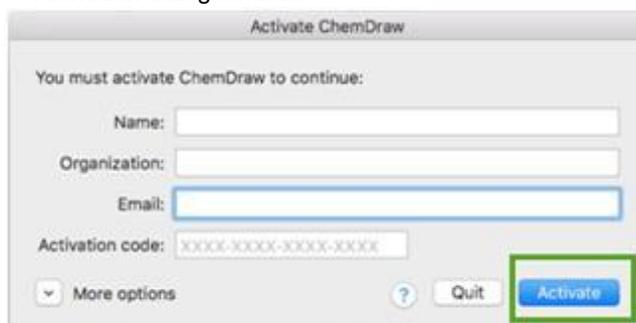
+	ファイルの説明	ファイルサイズ	追加されたファイル	ファイル名
+	PC Windows Installer for ChemDraw Professional	502.04MB	8 11, 2021	_cd20.1.1.exe
+	Mac OSX Installer for ChemDraw Professional	71.69MB	8 10, 2021	_cd201.dmg
+	ChemDraw ChemOffice+ Cloud 20 Tips & Tricks	121.07MB	8 10, 2021	_ChemDraw ChemOffice+ Cloud 20 Tips & Tricks.zip
+	ChemOffice/ChemDraw Product User Guide	17.99MB	8 10, 2021	_ChemDraw 20.1 Product User Guides.zip
+	ChemOffice/ChemDraw Product Activation User Guide	805KB	10 27, 2021	_Product Activation User Guide (R2) 20.1.pdf
+	ChemOffice/ChemDraw Product User Guide - Japanese	9.39MB	8 10, 2021	_ChemDraw 20.0 Product User Guide_JA.pdf
+	ChemOffice/ChemDraw Product Activation User Guide -Japanese	945.66KB	10 27, 2021	_Product Activation User Guide 20.1_JA.pdf
+	ChemOffice/ChemDraw 20.1 Release Notes	639.05KB	8 10, 2021	_ChemOffice v20.1 Release Notes.pdf
+	ChemOffice/ChemDraw 20.1 Hardware/Software Guide	227.75KB	8 10, 2021	_DT-20.1 Hardware Software Guide-V2.pdf

3 Activation of Product

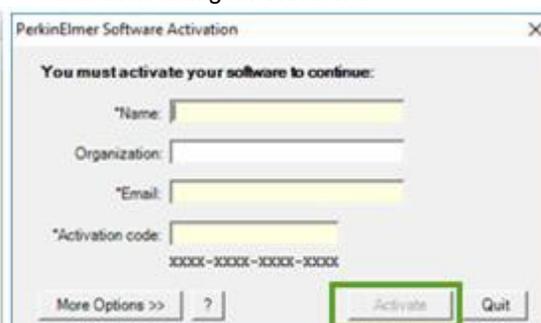
To activate your product online:

1. In the Activation dialog, enter your name, email address, and activation code in their respective fields.

Activation dialog for Mac:



Activation dialog for Windows:



NOTE: The activation code is available in the Order details page.

Order Number: TEST3						
Order Date: Mar 23, 2017						
PO Number:						
Line	License/Support Expiration Date	Ordered Quantity	Product Description	Manufacturer Part Number	ActivationCode	
+	1 03/23/2018	1	Beta Subscription for ChemOffice Professional 17.0 (WIN)	BETA-CO-PRO-17	D172-5586-8EC8-94AA	

2. Click **Activate**.

On successful activation, a confirmation message is received.

4 Problems with Activation

If activation was unsuccessful, there are several possible reasons:

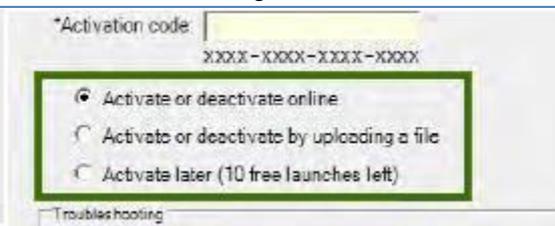
1. A firewall may be blocking access to the activation server. If possible, temporarily disable your firewall and then try the activation again.
2. You may need to whitelist the following Flexera activation server website:
<https://perkinelmer.flexnetoperations.com/control/prkl/deviceservices>.
3. Your computer may need to install an SSL certificate. You will get a special message with a solution to this problem directing you to our website-
<https://perkinelmer.flexnetoperations.com>. Simply visiting the site will provide you with the certificate.
4. You might not be connected to the internet. If so, try again after reconnecting to the internet.
5. The activation server might be down or temporarily busy. In this case, try again later.
6. If you are still experiencing issues, please contact your technical administrator or internal IT support representative.

If the online activation failure persists, you can click on "**More Options >>**" (for Windows) or expand the down arrow next to "**More Options**" (for Mac) and choose one of the alternative activation methods described in Section 6 below.

Activation dialog for Mac:



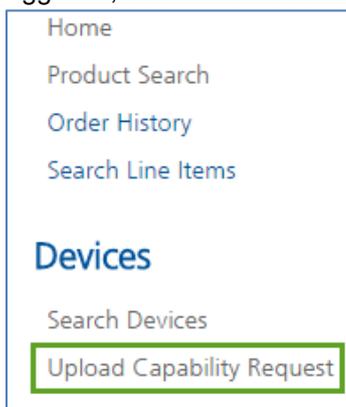
Activation dialog for Windows:



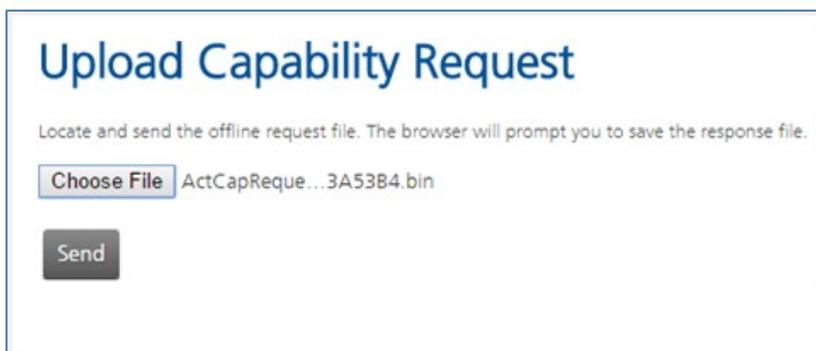
5 Activate by uploading a file

You can also activate the software by uploading a .BIN file. To do so:

1. Select the "**Activate or deactivate by uploading a file**" option and click on the "**Activate**" button. You will be prompted to save a local .BIN file to some location you choose (e.g., your Desktop). Then close the Activation Dialog. Continue installing the software to completion, if you haven't done so already.
2. Navigate to the following website: <https://perkinelmer.flexnetoperations.com> and log in. If you have never logged in, create an account using your organization's email address. Once logged in, select "**Devices>Upload Capability Request**".



3. Select the "**Choose File**" option, navigate to your .BIN file and then select "**Open**". Then select "**Send**" to upload this .BIN file. The "**Response.BIN**" file is downloaded from the site to your computer.



4. The "Response.BIN" file should be placed in the folder C:\ProgramData\PerkinElmerInformatics\FNE\18.0 (for Windows) or /Users/Shared/com.perkinelmer.chemdraw.18/FNE (for Mac) on your hard drive. Then re-launch the software to activate the product.

6 Activate Later

If you choose not to activate now (or are unable to because of a firewall or lack of an Internet connection etc.), you have ten¹ free launches of the product available before activation is required. To activate later:

1. Select the "**Activate later**" option.
2. Click on the "**Activate**" button to continue.

7 Deactivation of Software

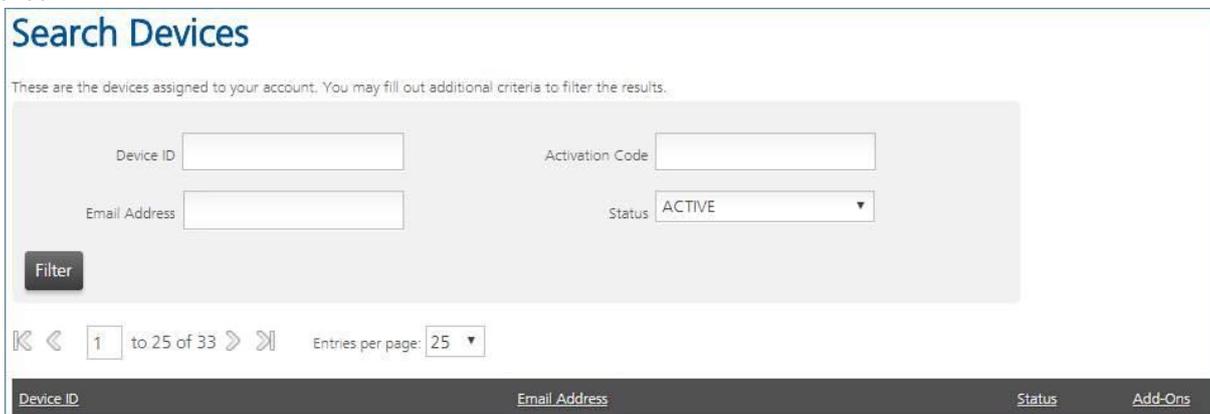
Each time you activate, a license is obtained to use the software for your computer. You can move the licenses to other computers. However, you will need to deactivate the software on the currently licensed computer before activating it on another. This operation is especially important if only a few license seats have been purchased.

7.1 Deactivation from the licensed computer

You can choose to deactivate by selecting either "**Activate or Deactivate online**" option or "**Activate or deactivate by uploading a file**" option. Follow the steps mentioned above for activating the product and click "**Deactivate**" instead of "**Activate**".

7.2 Deactivation from the online license manager

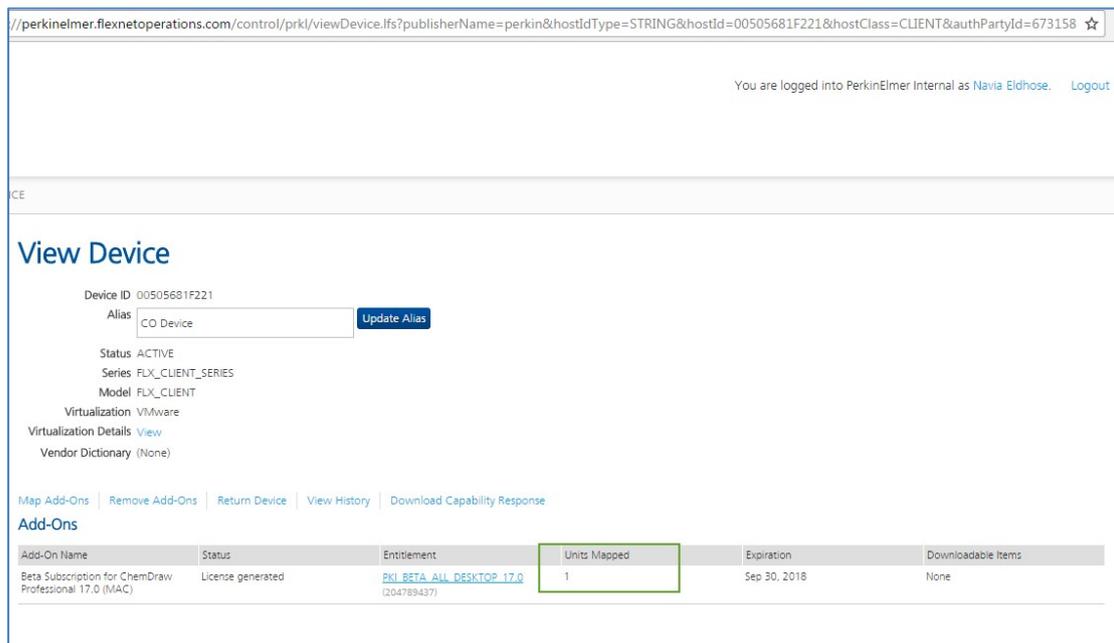
1. Find the **Host ID** of the computer to be deactivated from the Activation Dialog of the machine. If the **Host ID** cannot be found for some reason, for eg, the computer to be deactivated is no longer available, then enter the **Email Address** that the user would have entered when activating the software.
2. Log on to the Download center <https://perkinelmer.flexnetoperations.com>.
3. On the left pane under "**Devices**" click "**Search Devices**". The Search Device page appears.
4. Paste or type the **Host ID** in the Device ID field or the **Email Address** in the Email Address field and click on the **Filter** button. The Device record is listed below the "**Search Devices**" area.



¹ 10 launches cover an expected usage of one trial activation per business day for two weeks.

- Click on the link for the device in question. The **"View Device"** page appears.

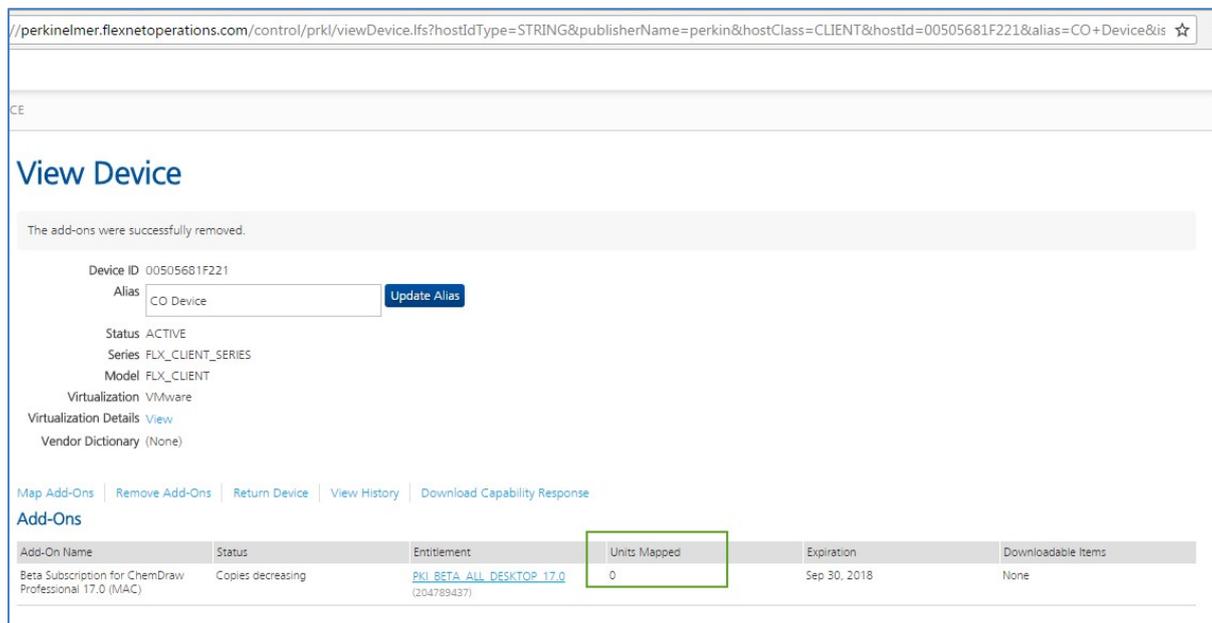
NOTE: If the device has any active licenses they will be listed in the **"Add-ons"** section. The **"Units Mapped"** column should show **"1"** for active licenses.



The screenshot shows the 'View Device' page for device ID 00505681F221. The device is active and has one add-on: 'Beta Subscription for ChemDraw Professional 17.0 (MAC)'. The 'Units Mapped' column for this add-on is highlighted with a green box and contains the value '1'.

Add-On Name	Status	Entitlement	Units Mapped	Expiration	Downloadable Items
Beta Subscription for ChemDraw Professional 17.0 (MAC)	License generated	PKI BETA ALL DESKTOP 17.0 (204789437)	1	Sep 30, 2018	None

- Click the link for **"Remove Add-ons"**. The "Remove Add-ons" page appears displaying any licenses available in the **"Add-ons in Device"** section.
- Type **"1"** in the **"Quantity to Remove"** column and click the **"Remove Add-ons"** button.
- The **"View Device"** page reappears and the **"Units Mapped"** column should now have the value **"0"**.



The screenshot shows the 'View Device' page after the add-on has been removed. The 'Units Mapped' column for the 'Beta Subscription for ChemDraw Professional 17.0 (MAC)' add-on is highlighted with a green box and contains the value '0'.

Add-On Name	Status	Entitlement	Units Mapped	Expiration	Downloadable Items
Beta Subscription for ChemDraw Professional 17.0 (MAC)	Copies decreasing	PKI BETA ALL DESKTOP 17.0 (204789437)	0	Sep 30, 2018	None

8 Support

Our customer support organization is dedicated to helping you with any problems you may be having while downloading or using the software.

You can contact PerkinElmer Informatics Support via any of the methods listed on our Contact

Page: <http://informatics.perkinelmer.com/Support/Contact/>